

APPENDIX 1

Annual Rural Areas Review – 2011/12

Corporate Plan Priorities	Progress/Provision	Area	Partners Involved
	CLEANER AND GREENER NEIGHBOURHOODS		
<p>CP01 - Keep our neighbourhoods clean and tidy</p>	<p>Neighbourhood Wardens have dealt with the following numbers and categories of complaints regarding environmental crime during the period 1st April 2011 – March 2012:</p> <p>Fly Tipping - 209 83 Hinckley, 44 Burbage, 13 Barwell, 29 Earl Shilton, 4 Stapleton, 19 Markfield, 13 Groby, 10 Ratby, 3 Newbold Verdon, 1 Stanton Under Bardon, 7 Bagworth, 7 Thornton, 10 Desford, 1 Market Bosworth, 6 Shackerstone, 2 Sibson, 3 Norton Juxter Twycross, 3 Higham on the Hill, 11 Osbaston, 6 Twycross, 11 Barlestone, 2 Upton, 4 Wellsborough, 7 Pinwall, 4 Fenny Drayton, 12 Stoke Golding, 4 Carlton, 1 Peckleton, 1 Orton On the Hill, 6 Wykin, 2 Dadlington, 4 Shenton, 2 Atterton, 2 Nailstone, 3 Cadeby, 3 Sheepy Magna, 2 Congerstone, 2 Sheepy Parva, 3 Witherley, 5 Barton on the Beams, 1 Bilstone, 1 Atterton</p> <p>Fly posters - 38 23 Hinckley, 3 Burbage, 5 Barwell, 2 Earl Shilton, 1 Cadeby, 2 Market Bosworth, 1 Osbaston, 1 Stoke Golding</p>	<p>As detailed</p> <p>As detailed</p> <p>As detailed</p>	

	<p>Abandoned vehicles – 35 22 Hinckley, 14 Burbage, 7 Barwell, 1 Bagworth, 5 Earl Shilton, 3 Thornton, 4 Ratby, 2 Groby, 2 Markfield, 5 Barlestone, 1 Wykin, 1 Higham on the Hill, 1 Congerstone, 2 Barton in the Beans, 1 Upton, 1 Wellsborough, 1 Market Bosworth, 1 Osbaston, 1 Stoke Golding</p> <p>Untaxed Vehicles – 60 28 Hinckley, 11 Burbage, 6 Barwell, 5 Earl Shilton, 2 Ratby, 1 Groby, 1 Desford, 2 Markfield, 1 Barlestone, 1 Thornton, 1 Newbold Verdon, 1 Kirby Mallory</p> <p>Dog Fouling incl Stencil & signage requests – 335 126 Hinckley, 45 Burbage, 31 Barwell, 34 Earl Shilton, 2 Stapleton, 17 Markfield, 6 Groby, 11 Ratby, 3 Newbold Verdon, 1 Stanton Under Bardon, 15 Thornton, 6 Desford, 5 Market Bosworth, 3 Norton Juxter Twycross, 4 Higham, 5 Barlestone, 4 Stoke Golding, 1 Sheepy Magna, 2 Congerstone, 1 Stapleton, 1 Nailstone, 2 Market Bosworth, 3 Ratby, 3 Markfield, 1 Bagworth, 2 Congerstone, 1 Sibston</p> <p>Littering – 155 88 Hinckley, 15 Burbage, 11 Barwell, 5 Earl Shilton, 3 Markfield, 6 Groby, 2 Newbold Verdon, 2 Thornton, 2 Market Bosworth, 3 Osbaston, 2 Ratby, 2 Bagworth, 1 Upton, 2 Desford, 3 Barlestone, 1 Dadlington, 3 Congerstone, 2 Nailstone, 2 Bilstone</p> <p>Graffiti – 32</p>	<p>As detailed</p> <p>As detailed</p> <p>As detailed</p> <p>As detailed</p>	
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	<p>15 Hinckley, 6 Burbage, 2 Barwell, 3 Earl Shilton, 6 Groby</p> <p>Fixed Penalty Notices have been issued for the following during the period 1st April 2011 to March 2012:</p> <p>Depositing litter – 4 4 Hinckley.</p> <p>Littering including littering from vehicles – 82 52 Hinckley, 4 Barwell, 7 Earl Shilton, 7 Burbage, 1 Stapleton, 1 Higham On The Hill, 1 Markfield, 1 Kirby Mallory, 1 Higham on the Hill</p> <p>Dog Fouling – 12 7 Hinckley, 4 Burbage, 1 Groby</p> <p>Prosecutions– 4 Littering offences A resident from Stoney Stanton was witnessed opening his car door whilst parked on Trinity Lane in Hinckley; he littered a can of coke onto the floor before driving away. He was fined £100 plus £15 victim surcharge plus £50 in costs totalling £165.</p> <p>A resident of Market Bosworth was witnessed angrily throwing away his parking ticket which he had received whilst parking in Hinckley when he was fined £135 for littering at Leicester Magistrates Court, he was also ordered to pay costs of £100.</p> <p>A resident of Stoney Stanton was witnessed opening his car door whilst parked on Trinity Lane, Hinckley and throwing a can of coke onto the floor before driving away.</p>	<p>As detailed</p> <p>As detailed</p> <p>As detailed</p> <p>As detailed</p> <p>As detailed</p> <p>As detailed</p>	
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	<p>He appeared before Leicester magistrates on January 17th, he was fined £100 plus £15 victim surcharge plus £50 in costs totalling £165.</p> <p>A resident of Nuneaton, was issued with a Penalty Charge Notice (PCN) on 29 November 2011 for a parking offence that took place on New Street, Hinckley. After verbally abusing the civil enforcement officer, the resident threw the PCN onto the ground and drove away. As well as being fined £415, he was ordered to pay costs of £100</p> <p>Educational Visits – 14: Stoke Golding; St Martins High School- Anti Social Behavior visits x 2 Thornton Primary School – Dog Fouling Assembly Witherley Primary School – Litter & Dog Fouling Assembly Barlestone Primary School – Litter & Dog fouling Assembly Barwell Newlands Primary school – Dog fouling class visits & Litter pick, Poster competition Barwell juniors – Litter Pick & Dog fouling patch walk Barwell Infants – Dog fouling assembly Stoke Golding; St Martins High School- Anti Social Behaviour visits x 3 Hinckley Batterling Brook Primary School – Dog fouling assembly Burbage juniors – Dog fouling assembly Earl Shilton St Peters – Dog fouling assembly Hinckley Dorothy Goodman – Anti Social Behaviour visit</p> <p>The Big Tidy Up 2012 – 6 Norton Juxter Twycross – Collected 20 bags of rubbish</p>	As detailed	
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	<p>Stoke Golding Parish Council / Scout Group – Collected 4 bags of rubbish Keep Carlton Tidy Group – Collected 52 bags of rubbish Barlestone Primary School – Collected 10 Bags of rubbish Sheepy Parish Council – Collected 20 bags of rubbish Desford Parish / Churches - Collected 14 bags of rubbish</p>	As detailed	
<p>CP02- Improve facilities in our parks and open spaces</p>	<p>Countryside Site Improvements:</p> <p>Access improvements have taken place at Burbage Common, including improved drainage and surfacing of footpaths in hotspot areas. Work has continued on access improvements at Burbage Common, this has been concentrated on the woodland pathway adjacent to the golf course. Work has been carried out to install bank stabilisation along the ditch course, and improve drainage and surfacing.</p> <p>Work has continued on the Higher Level Stewardship (HLS) grant bid. Funding has been secured to manage parts of Billa Barra Hill, Hill Hole Quarry, Manor Farm and Burbage Common for nature conservation. This will include capital funding for initial works such as scrub clearance and putting in fencing and gates etc and an annual revenue payment for grazing and managing grassland areas. Works have started at Burbage Common and Billa Barra Hill to carry out scrub clearance and fencing works to prepare the sites for grazing through the summer months.</p> <p>Active Together Open Fund physical activity programmes has included funding to run boxercise in Markfield, and a walks and</p>	<p>Burbage</p> <p>Stanton under Bardon, Markfield, Bagworth and Burbage.</p> <p>Markfield, Market Bosworth,</p>	<p>Grant funding works through the Leics GI Fund.</p> <p>Grant funded through the Natural England Higher level Stewardship Grant</p> <p>Leicestershire and Rutland Sport, Beauty</p>

	arts mental health scheme in the rural areas	Shackerstone	Utility and the Arts, Boxercise for Health
CP03 - All parks are maintained to a high standard with 75% meeting the local quality standard by 2014	<p>The average score for all sites managed by HBBC, at the end of June 2011 was 78.2%. The average score for all sites managed by HBBC for months July – end of December 2011 was 77.8%</p> <p>Specific scores for countryside sites at the end of December 2011 were:</p> <p>Hill Hole Quarry 75% Average score for months July to end December 73.6%</p> <p>Burbage Common 77.7% Average Score for months July to end December 68% (PS)</p>	<p>Markfield</p> <p>Burbage</p>	
CP04 - Reduce CO2 emissions in the borough Q1, 2011/12	<p>Spatial Objective 12, and Policy 24 of the Core Strategy seek to reduce emissions</p> <p>The National Planning Policy Framework seeks the reduction in greenhouse gas emissions</p>	Borough wide	
CP04a - Improve energy efficiency in the Home Q1, 2011/12	<p>Spatial Objective 12, and Policy 24 of the Core Strategy seek energy efficiency in new homes (SS)</p> <p>The National Planning Policy Framework encourages energy efficiency</p>	Borough wide	
CP05 - Impact on the environment from service operations is	By reviewing the waste collection routes fuel usage has reduced by over 50,000 litres during 2011/12	Borough wide	

reduced			
CP05a - Relocation of the Council's waste management functions to a fit for purpose facility	A suitable site has been identified and planning permission is being sought.	Hinckley	
CP06 - Reduce waste going to landfill and reuse more materials	A new wheeled bin recycling container has been introduced and over 50% of waste has been diverted from Landfill.	Borough wide	
CP07- Improve facilities in our parks and open spaces	Countryside Site Improvements: Access improvements have taken place at Burbage Common, including improved drainage and surfacing of footpaths in hotspot areas. Work has continued on access improvements at Burbage Common, this has been concentrated on the woodland pathway adjacent to the golf course. Work has been carried out to install bank stabilisation along the ditch course, and improve drainage and surfacing.	Burbage	Grant funding works through the Leics GI Fund.
CP07a - Enhance the quality of the natural environment	Work has continued on the (Higher Level Stewardship HLS) grant bid . Funding has been secured to manage parts of Billa Barra Hill, Hill Hole Quarry, Manor Farm and Burbage Common for nature conservation. This will include capital funding for initial works such as scrub clearance and putting in fencing and gates etc and an annual revenue payment for grazing and managing grassland areas. Works have started at Burbage Common and Billa Barra Hill to carry out scrub clearance and fencing works to	Stanton under Bardon, Markfeld, Bagworth and Burbage.	Grant funded through the Natural England Higher level Stewardship Grant

	<p>prepare the sites for grazing through the summer months</p> <p>During 2011/12 the following funds were allocated via the authority's Environmental Improvement Programme:</p> <p>Barwell - £480, Burbage - £420, Cadeby - £2353, Desford - £16030, Groby - £1000, Hinckley - £7142, Market Bosworth £8370, Markfield - £3660, Ratby – 3000, Shackerston - 280</p>	<p>All Parishes</p> <p>As detailed</p>	
	THRIVING ECONOMY		
CP08 - Maintain jobs, improve skills, increase wage levels	<p>The newly established Employment & Skills Partnership, which is now working cross-border with Nuneaton & Bedworth and North Warwickshire, will be focusing on looking at closing the skills gap/ more apprenticeships/alternative routes to employment/high level skills to meet local business needs and access to employment in terms of transport solutions. It is looking to assist the LLEP in the production and implementation of an Employment & Skills Plan.</p> <p>Working with the developers of the Bus Station site and the MAC project to help to get local people 'job ready' for the new jobs that will be provided at this site</p> <p>2000 new jobs are forecasted as a result of the planned development at the MIRA site on the A5,</p> <p>Surestart Learning in the Community Workers, are commissioned to work with the Sure Start Children's Centre programme to</p>	<p>All parishes</p> <p>All parishes</p> <p>All Parishes</p>	<p>HBBC, NBBC, NWBC, LCC, N Warks & Hinckley College, Job Centre+, Town Centre Partnership, local businesses, voluntary sector, MAC project</p> <p>Sure Start Adult</p>

	engage with hard to reach adults with children under 5 to involve them in learning and provide educational information and guidance to improve employability and family learning (96 referrals to Information Advice and Guidance sessions and 122 parents attended courses)		Learning Services
CP08a - 3.4.1 - Increased provision of premises for employment use	Core Strategy policies aim to support the enhancement of employment sites	Boroughwide	
CP08b - 5.1.2 Increased business survival and growth rates	The Hinckley Farmers Market Festival and associated weekly Farmers Market Festivals (Market Bosworth and Burbage) continue to provide a platform for suppliers in our rural areas to sell their produce	All parishes	Farmers markets
CP08c - 5.2.1 Increased number of new businesses attracted and key sectors developed	The opening of the new campus for N Warwickshire & Hinckley College adjacent to the Atkins building in September 2011 has helped develop the link between learning and starting out in business Working with Creative Hinckley has promoted the facilities that the Atkins building offers	All parishes	HBBC, N Warwickshire & Hinckley College, Creative Hinckley
CP08d - 5.3.3 - Increased number of people taking apprenticeships	Increasing the number and type of apprenticeships is one of the priority commitments of the newly established cross border Employment & Skills Partnership to treat this as a priority action	All parishes	HBBC, LCC, N Warks & Hinckley College, Job Centre+, Town Centre Partnership, local businesses,

			voluntary sector, MAC project
CP09a - 3.4.3 - Increased re-use of brown field land for employment uses	Core Strategy Policy 7 supports the enhancement of allocated employment sites. Policy 12/13 supports small scale employment uses within Rural Villages and Rural Hamlets	All Parishes	
CP10 - Provide help, advice and support for residents and businesses	<p>Hinckley and Bosworth Tourism Partnership website 792 hits, a new Visitor Guide for 2011 -13 has been produced (20,000) working to promote the tourism related businesses to residents and visitors. Membership of the Partnership currently stands at 50</p> <p>The further extension of the temporary Small Business Rate Relief measure will mean that eligible ratepayers will receive the increased relief through the whole of the 2012/13 billing year. We will develop a strategy to promote the availability of the relief.</p> <p>Supporting residents through benefits advice and guidance: On the first Monday of every month there is an all day Age Concern surgery for older people to get help and advice about Housing and Council Tax Benefits. On the first Wednesday of every month staff attend the Hinckley Job Club at the Hinckley Library from 10am - 1pm to advise customers on their entitlement to Housing and Council Tax Benefit.</p> <p>Benefits Take Up Events: Supported the first of 4 Community roadshows at the George Ward Centre in Barwell. Take up</p>	<p>Borough wide</p> <p>All Parishes</p> <p>All Parishes</p>	H&B Tourism partnership, Leicestershire promotions, local businesses

	<p>events are scheduled for 1th March 2012 at Elohim Church, Barlestone from 10am – 12pm for older people, and 22nd March 2012 with Age UK 10am – 12pm at the George Ward Centre</p> <p>The quarterly liaison meetings are ongoing at HBBC the feedback is that this meeting is a very valuable and informative one.</p> <p>Advice, support and guidance has been given to all parish councils regarding the Queens diamond jubilee. They have all received information packs and have been offered support with advertising their event. The Events toolkit has also been re distributed to help assist in their planning</p> <p>Managed a total of 1534 planning applications during 201, of which 773 were from rural localities (inclusive of pre application enquiries, and enquiries as to whether a proposal requires planning permission)</p>	<p>All Parishes</p> <p>All Parishes</p>	
<p>CP11 - Increase take up of Benefits in areas of deprivation and amongst hard to reach areas to reduce poverty</p>	<p>Surestart Community Advice and Law Service(CALS) officers commissioned to work directly with parents on a one to one basis. The Debt advisor supports approximately 100 vulnerable families per year in reducing debt and maximising income significantly improving economic stability and independence for families. Total financial gain this year of £76,642 and advice was given to deal with £264,085 worth of debts</p> <p>Supporting residents through benefits advice and guidance: On the first Monday of every month there is an all day Age Concern surgery for older people to get help and advice about</p>	<p>All Parishes</p>	

	<p>Housing and Council Tax Benefits. On the first Wednesday of every month staff attend the Hinckley Job Club at the Hinckley Library from 10am - 1pm to advise customers on their entitlement to Housing and Council Tax Benefit.</p> <p>Benefits Take Up Events: Supported the first of 4 Community roadshows at the George Ward Centre in Barwell. Take up events are scheduled for 1th March 2012 at Elohim Church, Barlestone from 10am – 12pm for older people, and 22nd March 2012 with Age UK 10am – 12pm at the George Ward Centre</p> <p>The quarterly liaison meetings are ongoing at HBBC the feedback is that this meeting is a very valuable and informative one.</p>	All Parishes	Sure Start Community Advice and Law Service
CP12 - Work with partners to deliver the Economic Regeneration Strategy to improve the local economy for the borough	<p>Working in partnership with numerous organisations and in particular the LEP Cross Border Delivery Partnership to promote initiatives that will help areas adjacent to the A5 corridor and work with both the LEPs to promote initiatives in the boroughs of HBBC, NBBC and NWBC</p> <p>Provide a varied events programme throughout the year to increase footfall and showcase the local town centre</p>	All parishes	Cross Border Delivery Partnership, LCC, LLEP
CP13 - Improve Hinckley town centre	<p>The Hinckley Town Centre Area Action Plan (Adopted March 2011) sets out the strategy for the town centre and identifies sites for development. Work is progressing to bring forward sites.</p> <p>Ongoing Work with the BID and County Council on schemes to benefit the town centre and particularly retailers</p>	Hinckley Town Centre	Town Centre Partnership, LCC

	<p>June 11: Hinckley Town Centre Runs held on 22nd June. 500 runner participated in a one mile or 5k run. This brought runners and spectators into the town centre offering the opportunity to promote the town and shopping experience (CG)</p> <p>Hinckley 2012 open weekend - Over 60 people participated in a variety of sports. This brought individuals and spectators into the town centre offering the opportunity to promote the town and the countdown to the Olympics</p>	All Parishes	Hinckley Fencing Club, Hinckley Archery Club and Hinckley Volleyball club
CP13b - Support the BID to improve Hinckley Town centre and the local economy	<p>The Regeneration officer works with the BID and Town Centre Managers and the County Council to deliver projects and attends Town Centre Partnership meetings (SS)</p> <p>The bills for the 2012/2013 financial year will be issued in the second week of April 2012. For the financial years 2009/10 & 2010/11 over 99% of the debt has been collected (SC)</p> <p>Ongoing support given to the Hinckley bid when organising events. Ensuring they provide varied events that compliment the current events guide and attract local individuals to the town centre</p>	Hinckley	Town Centre Partnership, LCC
CP13c - Increase the viability of Hinckley as a shopping centre and reduce shop vacancy levels	<p>The Regeneration officer works with the BID and Town Centre Managers and the County Council to deliver projects that help the vitality of the shopping centre e.g. using empty shops to display attractive material and information to add vibrancy</p>	Hinckley Town Centre	Town Centre Partnership, LCC

<p>CP14 - Improve Earl Shilton and Barwell</p>	<p>Working with the Earl Shilton Town Centre Partnership, the Earl Shilton Business Forum and the Barwell Business Association on various initiatives</p> <p>An application was submitted (30 March 2012) for ‘Portas Pilot’ to become a Town Team in Earl Shilton</p> <p>Progress on the production of the Earl Shilton and Barwell Area Action Plan which sets out the strategy for the future development of the two settlements</p> <p>A town centre fund is proposed as part of the planning application for the Barwell Sustainable Urban Extension</p> <p>Working in close partnership with George Ward Centre, Barwell and Age UK Earl Shilton to promote and provide a platform for venues in our local Neighbourhood Action Team areas</p>	<p>Earl Shilton & Barwell</p>	<p>Earl Shilton Town Centre Partnership</p> <p>Earl Shilton Business Forum and the Barwell Business Association</p>
<p>CP17 - Value for money services are provided where economies of scale area achieved whenever possible, without reducing (and where possible enhancing) the delivery experience</p>	<p>For the Leicestershire revenues & benefits partnership the move away from pre-printed stationery has enabled the partnership to make savings in respect of stationery and printing costs.</p> <p>We have also been able to re-negotiate contracts/prices as a result of the three authorities coming together.</p>		

	SAFER AND HEALTHIER BOROUGH		
CP18 - Ensure people are safer	<p>The Community Safety priorities were reviewed via public consultation and a county strategic assessment of crime and refreshed priorities have been agreed for 2012-13.</p> <p>Anti-social behaviour offences reduced by 34.1% (this year compared to last year, though continuing to tackle anti-social behaviour remains a priority concern for the public. The satisfaction with the way the council and police deal with anti-social behaviour has reached a record high of 88%.</p> <p>Overall crime is down 9.6%, this means there have been 554 fewer victims of crime than last year. Burglary Dwelling (in the home) 4.7% reduction. Theft of motor vehicles is down 24.8% and criminal damage is down 10.3%.</p> <p>Delivery of seasonal campaigns (Dark Nights, Halloween and Christmas Campaigns) which have successfully reduced the impact of seasonal crime trends contributing to good reductions in crime and ASB reported above.</p> <p>Love my neighbourhood week is in the 5th year of delivery. The week runs over Valentine’s week and encourages people to take pride in their communities. This year, the team were out at Woodlands Garden Centre and Twycross Zoo, people were encouraged to raise their concerns so that the community safety partnership can do its best to address issues raised.</p>	<p>All Parishes</p> <p>Stapleton</p> <p>Twycross</p> <p>Northern</p>	<p>Community Safety Partnership including Police, Fire and Rescue Service, County Council, Youth Services, Probation,</p> <p>Police and Fire and Rescue Service</p>

	Support for 3 Community Safety Forums in Bosworth , Burbage and Northern Parishes	Parishes, Burbage, Market	Police, Neighbourhood Watch
CP18a - 2.3.3 - Levels of hate incidents are reduced	Race/hate crime is down 25.8%. A target to increase the reporting of disability related hate crime has been achieved Hate Crime and disability awareness workshops have been delivered to year 8 pupils in schools across the whole borough including schools in rural areas. Disability organisations such as MIND have helped to raise the awareness of hate crime and reporting by promoting messages at their local forums	All Parishes	
CP18b - 3.1.1 - Levels of serious violent crime are reduced	The number of incidents of serious violent crime in the borough are low with only 18 incidents across the whole borough for last year. This is 1 more incident than last year	All Parishes	
CP18c - 3.2.1 - Levels of recorded anti-social behaviour are reduced	Anti-social behaviour offences reduced by 34.1% (this year compared to last year, though continuing to tackle anti-social behaviour remains a priority concern for the public. The satisfaction with the way the council and police deal with anti-social behaviour has reached a record high of 88% . A Joint Action group (JAG) is in place to address the most difficult ASB cases across the borough. This group ensures an effective multi-agency response to serious cases of ASB.	All Parishes	All Community safety partners including council, police, fire service, probation, county council, social services, housing associations

	Endeavour Integrated Community Action Team initiated and to be launched in April to ensure our communities are even safer, cleaner and tidier places to live and visit by more effective and efficient use of resources		Community Safety Partners including HBBC, County Council, Police Fire Service
CP18d - 3.2.2 - Levels of criminal damage are reduced	This year Criminal damage has reduced by 10.3% (11 fewer offences) compared to the same period last year. Criminal damage is often seen as a pre-requisite to anti-social behaviour.	All Parishes	Community Safety Partners
CP18e - A safer and welcoming Hinckley night-time economy	The adopted Hinckley Town Centre Area Action Plan (March 2011) vision includes aspirations for a successful night time economy Advice and support has been given to pubwatch to organise a music festival to celebrate the queens diamond jubilee . The idea is to boost and promote the night time economy, so that local people want to use their town centre. Providing something different for the local community		
CP18f - Improve quality of place through design (design out crime)	Core Strategy Spatial Objective 8: Stronger & Safer Communities and Spatial Objective 9: Identity, distinctiveness and quality of design. Spatial Objective 11: Built Environment & Townscape Character	Borough wide	
CP19 - Improved public	The Community Safety Partnership has now adopted new	All Parishes	

<p>confidence and perception of the Community Safety Service</p>	<p>communications strategy with Blaby. A dedicated partnership communications group now meets every 6 weeks to ensure the aims of the strategy are delivered.</p> <p>2 monthly updates on partnership performance and successes are supplied to Neighbourhood Watch coordinators for their magazines. Coordinators distribute magazines in rural areas such as Northern Parishes, Bosworth, Newbold Verdon, Burbage.</p> <p>Successes of the partnership are also reported regularly in the Borough Bulletin which is delivered to every household in the Borough and through the tenants' annual report which goes to all council tenants</p>	<p>Northern Parishes</p> <p>All Parishes</p>	
<p>CP20 - Vulnerable people are safeguarded</p>	<p>98% of HBBC Staff (410) now trained on Safeguarding Children & Young People. In addition a members workshop has been delivered to Liberal Democrats group.</p> <p>Vulnerability matrix being used to identify vulnerabilities of residents who contact us regarding ASB</p> <p>First contact scheme now in place for age 18+</p> <p>Victim Support services now in place for victims of hate crime and anti-social behaviour</p> <p>Safe at home, locks and bolts scheme, now being delivered to help secure properties of vulnerable people.</p> <p>Through Surestart Safeguarding and child protection is fully</p>	<p>All Parishes</p>	<p>Leicestershire Safeguarding Children's Board.</p> <p>Victim Support</p> <p>Leicester City Council</p>

	<p>embedded within the Sure Start Children Centre programme at both strategic and operational levels. The Locality Partnership Coordinator and Children Centre Coordinator are both experienced Social Workers and hold current registrations with the General Social Care Council. A recent audit confirmed appropriate levels of safeguarding training for staff working in the programme. Additional local training by LPC/CCC including crèche workers and volunteers.</p>	All Parishes	Sure Start
<p>CP20a - 1.1.5 - Older and disabled adults are protected from violence and abuse</p>	<p>Through Surestart Children's centre staff have received awareness raising training on disability and are sensitive to the additional safeguarding issues for disabled children and adults.</p>	All Parishes	Sure Start
<p>CP21 - Reduced offending and re-offending levels in the borough</p>	<p>Compared to last year (period April- end Sept) total crime has reduced by 9.6%</p> <p>Integrated Offender Management Programme in place to support offenders to reduce chances of reoffending</p>	All Parishes	
<p>CP21b - 1.3.2 - Young people are diverted from criminal behaviour and numbers of first time entrants to the Criminal Justice System are reduced</p>	<p>A range of diversionary activities in school holidays are provided through the authority's 3 Community Houses</p>		
<p>CP21d - 2.8.2 - Offending by Children and Young</p>	<p>PAYP (Positive Activities for Young People); successful programme delivered against 4 projects totalling £10000</p>	All Parishes	

People is reduced	What's Going Down 2011 Summer Activities publication; Key 'Staying Safe' messages delivered through the brochure		
CP21e - 6.2.2 - The rate of drug related offending, particularly the level of acquisitive crime, is reduced	<p>A number of awareness sessions have been held in schools across the borough and youth projects to raise awareness of drugs and alcohol on well-being and behaviour. Some examples in rural areas :</p> <p>Open surgery for alcohol and drugs at Groby College – 5th April and 10th May 2011</p> <p>Safety Crew at St Martin's R.C. School (Yr 8 class) – 6th May 2011</p> <p>Alcohol & Drug awareness to Yr 9 form group at St Martin's R.C. School x 1 session(Quarter 3)</p> <p>Alcohol/ Drugs and personal safety display/quiz and alcohol free cocktails to 6th formers at Groby Community College; John Cleveland College and Desford Community College</p> <p>Alcohol & Drug awareness to Yr 9 Form group at Market Bosworth High School x 5 sessions (Quarter 3)</p> <p>Quarter 3 Safety Crew to whole of Yr 8's at Market Bosworth High School</p> <p>Safety Crew at South Charnwood High School – 13th, 14th June 2011</p> <p>Acquisitive crime has reduced this year compared to last year – Burglary of home has reduced by 8.8%, total vehicle Crime is</p>	<p>All Parishes</p> <p>Groby, Desford,</p> <p>Stoke Golding</p> <p>Groby, Desford</p> <p>Market Bosworth</p> <p>Markfield</p>	

	down 6.2%, robbery is down 16.1%, commercial burglary is down 1.5%		
CP21f - 6.2.3 - The number of alcohol related incidents is reduced	<p>Compared to same period last year: Burglary of homes down by 4.7%</p> <p>Total vehicle crime down by 6.2%</p> <p>All violence offences down by 15.1%</p> <p>A number of awareness sessions have been held in schools across the borough and youth projects to raise awareness of drugs and alcohol on well-being and behaviour. Some examples in rural areas :</p> <p>Open surgery for alcohol and drugs at Groby College – 5th April and 10th May 2011 Alcohol/ Drugs and personal safety display/quiz and alcohol free cocktails to 6th formers at Groby Community College; John Cleveland College and Desford Community College</p> <p>Safety Crew at St Martin’s R.C. School (Yr 8 class) – 6th May 2011</p> <p>Alcohol & Drug awareness to Yr 9 Form group at Market Bosworth High School x 5 session(Quarter 3) Alcohol & Drug awareness to Yr 9 form group at St Martin’s R.C.</p>	<p>All Parishes</p> <p>All parishes including rural areas:</p> <p>Groby, Desford</p> <p>Stoke Golding</p> <p>Market</p>	

	<p>School x 1 session(Quarter 3) Quarter 3 Safety Crew to whole of Yr 8's at Market Bosworth High School Sept 21, 28th Alcohol & drugs workshops to Yr 8 PSHE groups at Market Bosworth High School (RB)</p> <p>Safety Crew at South Charnwood High School – 13th, 14th June 2011</p> <p>Health and Wellbeing Workshops – providing local residents in rural areas the importance of health and alcohol</p>	<p>Bosworth</p> <p>Markfield</p>	<p>HBBC, Public Health, LNDS</p>
<p>CP22 - People experiencing domestic violence are aware of and can access the support that they need</p>	<p>New Domestic Abuse Directory and cards produced to inform residents of services available</p> <p>Support Work ongoing including clients in rural areas</p> <p>Through Surestart dedicated services for children fleeing domestic violence shows improvements in both children's and mothers emotional wellbeing post intervention. 80% more confident accessing services and activities</p>	<p>All Parishes</p> <p>All Parishes</p>	<p>Sure Start Womens Aid</p>
<p>CP22a - 3.1.2 - Levels of repeat domestic violence offending are reduced</p>	<p>Through Surestart for 2010/11 the dedicated children's worker reports 100% of families supported remain separated from their abusive partner.</p>	<p>All Parishes</p>	<p>Sure Start Womens Aid</p>
<p>CP23 - Provide young people of the Borough with facilities and</p>	<p>During May 2011 Creative Hinckley launched a Young Persons Open Art Exhibition and Bursary scheme. £1,000 in prize money was distributed to 4 winners with 30 young people from</p>	<p>All Parishes</p>	<p>Creative</p>

<p>activities</p>	<p>across the borough taking part</p> <p>5 young people from across the borough were shortlisted out of 8 to perform for the Music Bursary prize of £1,000 provided in partnership with the Matthew Fulham Foundation. The ultimate winner was from Burbage.</p> <p>PAYP (Positive Activities for Young People); successful programme delivered against 4 projects totalling £10000</p> <p>What's Going Down 2011 Summer Activities publication; online publication produced for all children & young people in the Borough.</p> <p>The Summer Activities Fund 2011 proved a success. HBBC distributed £1999 to 10 projects from all corners of the Borough for the delivery of summer holiday activities. 378 hours of activity, 1007 young people were engaged at a vfm of £1.99 per head. 531 hours invested by 85 volunteers</p> <p>Sportivate funded programmes delivered in market Bosworth and Earl Shilton (Sailing and Badminton). Retaining 35 semi sporty young people.</p> <p>Youth Games - 802 young people took part in pre games coaching and selection events across the Borough between the months of January –June. 99 Young People participated in the County Youth Games on Sunday 10th July 2011. In addition 60 disabled young people took part in Inclusive Youth Games. The</p>	<p>All Parishes</p> <p>Barwell and Earl Shilton</p> <p>All parishes</p> <p>All parishes</p> <p>Market Bosworth and Earl Shilton</p> <p>All Parishes Desford, Sheepy Magna, Earl Shilton, Stoke Golding, Burbage,</p>	<p>Hinckley, Creative Leicestershire, Third sector groups</p> <p>LCC, IYSS, third sector</p> <p>VCS</p> <p>Sport England, Leicestershire and Rutland sport</p> <p>School sport partnership, Leicestershire and Rutland sport, third sector</p>
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	<p>Borough won 3 Winners trophies and 2 fair play trophies.</p> <p>Full programme of activities offered through Desford, Bagworth and Thornton and Barwell Surestart Children’s Centre for families and children 0-11years.</p> <p>Supported delivery of Markfield Summer Activities programme.</p> <p>Assisted sports clubs in our rural areas with successful grant applications in Q1-3. Including Sport In Desford Inspire Facilities Grant</p> <p>Coordinated the Annual Ride the Mallory Mile family fun ride as part of National Bike week in June. 350 cyclists took part. Coordinated through Active Together. (KM)</p> <p>June 11: Hinckley Town Centre Runs held on 22nd June. 500 runners participated in a one mile or 5k run . This brought runners and spectators into the town centre offering the opportunity to promote the town and shopping experience. The one mile fun run was specifically targeted at young people and first time runners.</p> <p>On April 2ndAFC Barwell club hosted, its second inclusive football festival, supported by Bosworth College, Desford, which attracted over 130 players from 8 teams based in Leicester and Leicestershire plus a team from Northamptonshire.</p>	<p>Market Bosworth</p> <p>Desford, Bagworth, Thornton, Barwell</p> <p>Markfield</p> <p>Desford</p> <p>All Parishes</p> <p>All Parishes</p> <p>All Parishes</p>	<p>LCC</p> <p>Leicestershire and Rutland sport, sport England</p> <p>Mallory park, LCC, National Bike Week</p> <p>AFC Barwell, Bosworth and Desford College</p>
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	<p>AFC Barwell Inclusive football team were invited to participate in a World Cup style tournament at the Leicestershire County FA headquarters in June 11 to celebrate the second year of teams participating in Respect leagues. The Championship team won their league. The club also received a grant from the football foundation for £5k to develop its targeted work with the inclusive team and girls teams.</p> <p>Working in partnership with the borough council Dorothy Goodman School and Hinckley Club for Young People have worked together to enable Dorothy Goodman to run sports lessons at the centre three times a week, This enables the pupils to access excellent facilities and try sports they may not otherwise experience.</p> <p>This has proved so successful that Dorothy Goodman ran there Sports Day at the centre. This saw over 150 pupils and there parents enjoy the great facilities at the centre as well as having a unique sports day. As well as hosting the schools sports day, Dorothy Goodman pupils are running the centre café on three mornings a week. This is supporting pupils in developing life skills and providing excellent work experience.</p> <p>“Come and Try it Days” Working in partnership with Sport in Desford and The Valuing People team from Leicestershire County Council, the Sport and Health alliance has run two “Come and Try it Days”. These events enable young people with special needs to try a range of sports which have inclusive teams in the borough for them to join. The</p>	<p>All Parishes</p> <p>All Parishes</p> <p>All Parishes</p> <p>All Parishes</p>	<p>AFC Barwell LCC</p> <p>Dorothy Goodman</p> <p>Sport in Desford/VCS, LCC</p>
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	<p>latest event took place on 5th April</p> <p>Funding was secured by the Sport and Health Alliance submitting funding bids to enable the event to run. The event was supported by the County FA, AFC Barwell Inclusive Team, Desford Lawn Tennis Club, Desford Bowls Club, The Dance Academy, Sport in Desford Gym, and the County Sports Partnership. Healthy Eating Advice was provided by the County Diet and Nutrition Service and support on the day was provided by the Valuing People Team. The Sport and Health Alliance has run two “Come and Try it Days” to date with another planned for November 2011. Over 130 people have accessed these days so far.</p> <p>October 2011, Dorothy Goodman school received an awards for all grant for £10k to enable the development of a Lunch Time Sports Club at Hinckley Club for Young People. To date football, tennis and cricket sessions have run. This is proving extremely popular with pupils</p> <p>Feb 2012 - 5 a day on your way: A new scheme is being launched to provide special needs residents with information on a healthy diet and allow them to try six different sport and physical activities. This ten week course will run from St Francis Community Centre</p>	All Parishes	<p>Sport and Health alliance, County Sports Partnership, VCS, LCC</p> <p>Dorothy Goodman</p>
<p>CP24 - Provision of fit for purpose Leisure</p>	<p>Support is given to George Ward Centre, Sport in Desford, Markfield Community and Sports Centre and Hinckley Club for</p>	<p>Barwell Desford Markfield</p>	

<p>facilities</p>	<p>Young People</p> <p>Sport in Desford have been successful in receiving £50k form the Sport England Inspire facilities Fund to build a third Tennis Court and install Solar panels at Sport in Desford</p> <p>Four of our local groups have been successful in accessing funds from the Community Forums Budget 2011:</p> <p>Sport in Desford- Health referral exercise Class</p> <p>Bagworth PC- development of Colliery Sports ground</p> <p>Ratby PC- Skate park</p> <p>Leicestershire Youth Sailing Trust- Volunteer Training</p> <p>AFC Barwell-Pavilion Improvements (CG)</p> <p>Through Surestart A range of group activities, responsive to local need, for parents with children under 5. Evaluations show universal and targeted provision is having a positive impact on families' health, well being and achievement</p>	<p>All Parishes</p> <p>Desford</p> <p>Bagworth</p> <p>Ratby</p> <p>All Parishes</p> <p>Barwell</p>	<p>LCC</p> <p>LCC</p> <p>Sure Start</p>
<p>CP25 - Protect public health</p>	<p>Food Hygiene Inspections from 1st April 2011 – 31st March 2012 446 Food Hygiene inspections were carried out, of which 193 were in the rural parishes, representing 41.5% of premises inspected</p>	<p>All Parishes</p>	

	<p>261 Health and Safety inspections were carried out, 102 of which were in the rural parishes, representing 39% of service provision</p> <p>Food Safety Week – display materials were distributed to all Libraries for display and promotion and competition for Leisure vouchers</p> <p>Health Promotion work in rural parishes includes: Staff Health Days at Caterpillar, Desford and GE Sensing, Groby Health Day at Bagworth Community Centre Health Lifestyle stall at Mallory Mile event Older Adults event at Barlestone</p> <p>Distribution of information to Doctors surgeries and Community Centres for Men’s Health Week</p> <p>A Borough wide Flood Plan has developed</p>	<p>All Parishes</p> <p>All Parishes</p> <p>As detailed</p> <p>All Parishes</p> <p>All Parishes</p>	
<p>CP26 - Preventative action and education to reduce drug and alcohol related health problems</p>	<p>The safety crew project is a multi-agency initiative targeted at year 8 pupils. The project is based around the national curriculum subject Citizenship and aims to deliver information to students on Drug and alcohol information, anti-social behaviour awareness, hate crime awareness and boundaries in relationships. Partners involved include HBBC, next generation and the police. The programme is delivered in schools across the Borough</p>	<p>Examples in rural areas shown in CP21e & f</p>	<p>Police, Next Generation, Valuing People Team</p>

<p>CP26b - 6.12.1 - Improved access to a range of appropriate support services</p>	<p>Continued promotion and co-ordination of 18+ First Contact scheme, aimed at vulnerable people (enables signposting of vulnerable people to services that enable them to remain safe and independent in their own homes and one point of access to services</p>	<p>All Parishes</p>	<p>LCC</p>
<p>CP27 - Ensure people have healthier lifestyles</p>	<p>Continued delivery of the GP Referral outreach service hosted in Desford, Barwell and Groby, for the benefit of patients referred in our Northern and Western parishes. 385 people referred Borough wide in q1-3</p> <p>Hinckley and Bosworth Active Together programme has provided 816 opportunities for residents to participate in physical activity between April 2011 and October 2011, attracting a take up of 64%. Examples include Learn to run, dance, wi-fit, National Family Week, Wii-tirement (inc Barwell, Market Bos, Groby, Earl, Shilton and Newbold) and Fun Runs.</p> <p>An Inclusive sports day for adults 16 years+ was held at Sport in Desford in April 60 its took part in a variety of sports</p> <p>Active Together Open Fund physical activity programmes being delivered in Q3. Includes walking Clubs, LEAP.</p> <p>Coordinated the Annual Ride the Mallory Mile family fun ride as part of National Bike week in June. 350 cyclists took part.</p>	<p>All parishes</p> <p>All Parishes</p> <p>Desford</p> <p>All parishes</p> <p>All Parishes</p>	<p>Public Health, SLM, Sport in Desford, third sector</p> <p>Leicestershire and Rutland Sport, third sector, public health, LNDS</p> <p>H&BLSA, LCC, Sport in Desford</p> <p>Leicestershire and Rutland sport, local instructors, VCS</p> <p>Mallory Park</p>

	<p>Coordinated through Active Together (KM)</p> <p>Gentle Exercise Classes held at Barwell Methodist Church</p> <p>Weekly 'Walking for Health' walks are run at Burbage Common, Barwell, Market Bosworth , Earl Shilton and Groby. On average over 100 walkers participate in these groups.</p> <p>June 11: Hinckley Town Centre Runs held on 22nd June. 500 runners participated in a one mile or 5k run . This brought runners and spectators into the town centre offering the opportunity to promote the town and shopping experience. The one mile fun run was specifically targeted at young people and first time runners.</p> <p>November 2011 -A new health referral outreach group has started at Groby village hall. February 2012 A new health referral outreach group will start at Earl Shilton</p> <p>Feb 2012 '5 a day on your way' - A new scheme is being launched to provide special needs residents with information on a healthy diet and allow them to try six different sport and physical activities. This ten week course will run from St Francis Community Centre</p> <p>Through Surestart Children Centre programme users benefit from a wide range of adult learning to raise the knowledge of</p>	<p>Barwell</p> <p>All Parishes, Burbage, Barwell, Market Bosworth, E Shilton, Groby</p> <p>All Parishes</p> <p>Groby</p> <p>Earl Shilton</p> <p>All Parishes</p>	<p>LLC, Sure Start</p>
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	parents and carers about healthy lifestyles and the value of play		
CP27a - 6.5.4 - Reduction in teenage pregnancy rates	Through Surestart actively working with 107 under 19's . A productive partnership with Connexions and the Youth Service to support young parents into the programme and into employment education or training	All Parishes	Sure Start Connexions Youth Service
CP27b - 6.10.1 - Families make healthy food choices and eat for health	<p>The Lifestyle Eating and Activity Programme (LEAP), programme and Family Lifestyle Club (FLiC) programme, are delivered in a targeted manner to support families make healthy eating choices. These programmes are delivered in partnership with the Local Sport and Health Alliance, Leicestershire Nutrition and Dietetic Service and Public Health. The FLiC programme is run in areas of High Childhood obesity, the latest programme ran at the St Francis's Centre, Tudor Road, Hinckley with nine families attending</p> <p>February 2012 -A new FLiC programme will start at Battling Brook school on 8th February 2012</p> <p>Through Surestart Adult learning sessions available including cooking and food hygiene courses.</p>	All Parishes Barwell All Parishes	Local Sport and Health Alliance, Leicestershire Nutrition and Dietetic Service and Public Health Sure Start, Adult Learning
CP27c - 6.10.2 - Fewer children are obese	<p>Full programme of activities offered through Desford, Barwell and Bagworth & Thornton Surestart Children's Centre for families and children 0-11years (KM)</p> <p>The FLiC programme is run in areas of High Childhood obesity, the latest programme ran at the St Francis's Centre, Tudor Road,</p>	Barwel, Earl Shilton, Bagworth, Thornton, Desford	LCC, VCS

	<p>Hinckley with nine families attending. While the parents receive information regarding healthy eating the children participate in sporting activities.</p> <p>February 2012 -A newFliC programme will start at Battling Brook school on 6th February (CG)</p> <p>Through Surestart a number of activities and interventions run to raise the knowledge of parents and carers about healthy lifestyles and the value of play.</p>	<p>Barwell</p> <p>All Parishes</p>	<p>Sure Start, Adult Learning, Health</p>
CP27d - 6.11.1 - Fewer women smoke during pregnancy	<p>Through Surestart all antenatal parents referred to the programme receive information on dangers of smoking pre-birth and advice and guidance on the importance of smoke free homes for children. Achieved a quit rate of 42% (higher than the national average).</p>	<p>All Parishes</p>	<p>Sure Start, Health</p>
	<p>STRONG AND DISTINCTIVE COMMUNITIES</p>		
CP28 - Improve neighbourhoods and quality of life for residents	<p>400 members of the Newbold Verdon community took part in a mural project and a creative writing project to celebrate the local area and the Library.</p> <p>Hinckley Opera Festival held in April attracted £8,000 of funding from the Arts Council. 14 events took place over 9 days attracting 2,000 people either as participant or audience.</p> <p>Burbage Community Arts Festival held in May attracted 1,200 people to 8 events over 8 days.</p>	<p>Newbold Verdon</p> <p>Burbage</p>	

	Market Bosworth Festival held in June attracted 1,500 people to 6 events over 10 days.	Market Bosworth	
CP29 - Improve the quality of life for children and young people in the borough	<p>Full programme of activities offered through Desford, Barwell and Bagworth & Thornton Surestart Children's Centre for families and children 0-11years</p> <p>Supported delivery of Markfield Summer Activities programme</p> <p>PAYP (Positive Activities for Young People); programme delivered against 10 projects, offering a programme of activities for young people 12+</p>	<p>Desford, Barwell, Bagworth and Thornton Markfield</p> <p>All Parishes</p>	LCC
CP30 - Support and educate individuals to improve skills and become volunteers	<p>12 new walk leaders (volunteers) trained and supporting new walks across the Borough</p> <p>Support the Youth Council in providing activities and opportunities for young people to achieve outcomes for the community, targeting young people from rural areas to be represented on Youth Council.</p> <p>Coordinated a 'Safeguarding Children in Sport' coach education workshop for voluntary sports coaches that work in our clubs and schools at Bosworth Community College, Desford (KM)</p> <p>1 x Walk leader training courses has been delivered training 11 walk leaders.</p> <p>1 Walk Leader course was run in December 2011 training 7 walk leaders</p>	<p>All parishes</p> <p>Borough wide</p> <p>Desford</p> <p>All Parishes</p> <p>All Parishes</p>	LCC

	<p>A further walk leader course is planned for February 2012 with Age UK</p> <p>October 2011 Newbold Verdon, Desford and Barlestone walking group has started with on average 25 walkers</p> <p>Through Surestart All antenatal parents referred to the programme receive information on dangers of smoking pre-birth and advice and guidance on the importance of smoke free homes for children. Quit rate of 42% (higher than the national average).</p>	<p>All Parishes</p> <p>Newbold Verdon, Desford, Barlestone</p> <p>All Parishes</p>	<p>LCC, Sure Start</p>
<p>CP30a - 2.7.1 - More older people are engaged in volunteering activities that maintain an active lifestyle, and enable them to use their experience and give back to society</p>	<p>12 new walk leaders (volunteers) trained and supporting new walks across the Borough</p> <p>1 x Walk leader training courses has been delivered training 11 walk leaders.</p> <p>1 Walk Leader course was run in December 2011 training 7 walk leaders</p> <p>A further walk leader course is planned for February 2012 with Age UK</p>	<p>All Parishes</p>	
<p>CP30c - Increase the number of volunteers in the community</p>	<p>12 new walk leaders trained and supporting new walks across the Borough</p> <p>Support the Youth Council in providing activities and opportunities</p>	<p>All parishes</p>	

	<p>for young people to achieve outcomes for the community, targeting young people from rural areas to be represented on Youth Council.</p> <p>Coordinated a “Safeguarding Children in Sport” coach education workshop for voluntary sports coaches that work in our clubs and schools at Bosworth Community College, Desford</p> <p>1 x Walk leader training courses has been delivered training 11 walk leaders. A new walking group is planned to start covering Newbold Verdon, Desford and Barlestone .</p> <p>1 Walk Leader course was run in December 2011 training 7 walk leaders</p> <p>Another walk leader course is planned for February 2012 with Age Concern</p> <p>Through Surestart encouraging and supporting parents to volunteer. Training provided to enable parents to run ‘Stay and Play’ sessions within centres</p> <p>Work with Sports Makers, to engage people wanting to volunteer running up to the Olympics</p>	<p>Borough wide</p> <p>Desford</p> <p>All Parishes</p> <p>All Parishes</p> <p>All Parishes</p>	<p>LCC, Sure Start</p> <p>Sports Makers</p>
<p>CP31 - Improve customer access to services</p>	<p>Continued provision of self service facilities at Markfield and Earl Shilton. The self service provision is supplemented by a comprehensive user guide (</p> <p>Housing officer provision (properties, tenancies and repairs)</p>	<p>Markfield</p>	

	<p>out at rural areas on a daily basis</p> <p>Since December 2011 surgeries offering housing options advice such as housing tenancies, mortgage arrears, homeless issues have taken place as follows:</p> <p>Newbold Verdon 1st Tuesday of the month 10am till 12 noon Sheepy Magna 2nd Tuesday of the month 9:30 – 11:30 Groby Community centre 3rd Thursday of the month 9 30 – 11.30</p> <p>Within revenues & benefits there have been a number of system enhancements which will improve the ability of our customers to self serve through the Councils website</p>	<p>All Parishes</p> <p>Newbold Verdon, Sheepy Magna, Groby</p> <p>All Parishes</p>	
<p>CP31b - 2.4.1 - No individual experiences disadvantage because of their race, disability, gender, age, sexual orientation, religion or belief</p>	<p>Central database maintained for residents requiring correspondence in other formats e.g. Large print, audio</p> <p>At the council office we advertise a range of support available including the hearing loop facility, Type talk (text relay), magnifying glasses etc. Translation services are also available when needed and there are staff trained in sign language. Each advisor also has access to finger spell information. This is also available to any customer ringing into the Council</p> <p>Customer services staff will also help with form completion if necessary and private rooms are available if required.</p>	<p>All Parishes</p>	
<p>CP31c - 2.4.2 - People have equality of access</p>	<p>60 disabled young people took part in Inclusive Youth Games in June 2011. Children were represented from the whole Borough</p>	<p>All Parishes</p>	

<p>to life opportunities, employment, learning and services that meet individual needs</p>	<p>including students from Bosworth Community College.</p> <p>An inclusive sports day for adults 16 years+ was held at Sport in Desford in April. 60 adults took part in a variety of sports</p> <p>AFC Barwell Inclusive football team were invited to participate in a World Cup style tournament at the Leicestershire County FA headquarters in June 11 to celebrate the second year of teams participating in Respect leagues. The Championship team won their league. The club also received a grant from the football foundation for £5k to develop its targeted work with the inclusive team and girls teams.</p> <p>On April 2nd AFC Barwell club hosted, its second inclusive football festival, supported by Bosworth College, Desford, which attracted over 130 players from 8 teams based in Leicester and Leicestershire plus a team from Northamptonshire.</p> <p>Working in partnership with the borough council Dorothy Goodman School and Hinckley Club for Young People have worked together to enable Dorothy Goodman to run sports lessons at the centre three times a week. This enables the pupils to access excellent facilities and try sports they may not otherwise experience.</p> <p>This has proved so successful that Dorothy Goodman ran there Sports Day at the centre. This saw over 150 pupils and there parents enjoy the great facilities at the centre as well as having a unique sports day. As well as hosting the schools sports day, Dorothy Goodman pupils are running the centre café on three</p>	<p>All Parishes</p> <p>All Parishes</p> <p>All Parishes</p>	<p>Sport in Desford</p>
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	<p>mornings a week. This is supporting pupils in developing life skills and providing excellent work experience.</p> <p>‘Come and Try it Days - Working in partnership with Sport in Desford and The Valuing People team from Leicestershire County Council, the Sport and Health alliance has run two “Come and Try it Days”. These events enable young people with special needs to try a range of sports which have inclusive teams in the borough for them to join.</p> <p>Through Surestart a range of courses and activities for parents and carers and good access to adult and family learning.</p>	All Parishes	<p>Sport in Desford, LCC, Sport & Health Alliance</p> <p>LCC, Sure Start</p>
CP31d - 7.1.4 - Improvements to market town centres, shopping centres and rural centres to enable more effective access to services	<p>A public realm improvement scheme has been prepared for Barwell and Earl Shilton. A £300,000 grant was received and an element of the public realm scheme was implemented.</p> <p>Spatial Objective 3 and Core Strategy Policy 14 Rural Areas: Transport support the accessibility of local centres.</p>	All Parishes	LCC
CP32 - Ensure that our services meet our customers' needs	<p>Customer services use the Govmetric system, to measure customer satisfaction. Our aim is to meet our service standards. (</p> <p>Through Surestart evaluation of activities and interventions. Annual satisfaction survey completed. Parents are actively involved in the programme. All reach areas have parent reps</p>	All Parishes	LCC, Sure Start
CP32a - 2.1.2 - The voluntary and	Production of the Events Guide bi-annually , promoting events and activities in our rural areas. January – June 2011 & July –	All Parishes	VCS groups

<p>community sector is vibrant and Parish Councils, Neighbourhood Forums, Local Development Groups, Local Voluntary and Community Groups, Faith Groups, School organisations, Local businesses, Social Enterprises are frontline delivery organisations for strong communities</p>	<p>December.</p> <p>Supported the 2011 Market Bosworth Christmas Lights switch on through publicity, pre-event and on the day support, lights and equipment.</p> <p>All Parishes provided with a £50 contribution towards Christmas 2011 celebrations.</p> <p>Full programme of activities offered through Desford, Barwell and Bagworth & Thorton Surestart Children’s Centre for families and children 0-11years.</p> <p>Supported delivery of the weekly Walk for Health Scheme across the Borough.</p> <p>The Hinckley and Bosworth Arts Network and Creative Hinckley continue to provide support and be representative of Artists and organisations across the whole Borough.</p> <p>Supported financially and with officer time, the community arts festivals in Market Bosworth and Burbage.</p> <p>Delivery of the Centre Screen programme across the Borough.</p> <p>Funding was secured by the Sport and Health Alliance submitting funding bids to enable the event to run. The event was supported</p>	<p>Market Bosworth</p> <p>All Parishes</p> <p>Desford, Barwell and Bagworth & Thorton</p> <p>All parishes</p> <p>Market Bosworth and Burbage</p> <p>All Parishes</p>	<p>MB Parish Council</p> <p>LCC, VCS</p> <p>Public Health, natural England Creative Leicestershire, third sector</p> <p>Sport & Health Alliance, VCS groups, LCC</p>
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	<p>by the County FA, AFC Barwell Inclusive Team, Desford Lawn Tennis Club, Desford Bowls Club, The Dance Academy, Sport in Desford Gym, and the County Sports Partnership. Healthy Eating Advice was provided by the County Diet and Nutrition Service and support on the day was provided by the Valuing People Team.</p> <p>Local facilities are used for Health Referral Outreach sessions. Barwell Methodist Church, Sport in Desford and starting in September 2011 Hollycroft Church. In November Groby Village Hall and in February The Stute Earl Shilton</p> <p>In October 2011 Dorothy Goodman school received an Awards for All grant for £10k to enable the development of a Lunch Time Sports Club at Hinckley Club for Young People. To date football, tennis and cricket sessions have run. This is proving extremely popular with pupils</p> <p>During 2011/12, The Parish and Community Initiative Fund allocated £104,130 to support 21 schemes</p>	<p>As detailed</p> <p>All Parishes</p>	
CP32b - 2.1.3 - Neighbourhoods have a greater voice and a role in scrutinising service delivery	The Older Voices Partnership – enables the community to have their say about the provision of services and needs of their neighbourhood	All Parishes	Age UK, Older Voices Partnership.
CP32c - 2.2.2 - The needs of emerging and minority communities are taken into account in	A Gypsy and Traveller Allocations Development Plan Document is to be prepared in order to meet the needs of this sector of the community. A new Gypsy & Traveller Needs Assessment is being undertaken to inform the allocations DPD.	Borough wide	

planning services	The Statement of Community Involvement outlines the methods by which the planning department endeavour to have effective engagement with minority groups.		
CP32e - 7.3.2 - Common mechanisms are used to engage and consult with communities and to share information	The Summer Activities Fund 2011 proved a success. HBBC distributed £1999 to 10 projects from all corners of the Borough for the delivery of summer holiday activities. This provided communities the opportunity to have a say on what they would like, for the delivery of summer holiday activities that will commence in July/August.	All Parishes Desford, Sheepy Magna, Earl Shilton, Stoke Golding, Burbage, Market Bosworth	VCS groups
CP32g - Through customer and tenancy profiling work ensure services are delivered which meet need and ensure services	Tenant profiling work has taken place with an excellent response rate. All tenants received a survey to update their current contact details and equalities information. This data has now been input onto housing systems.	All tenants	
CP33 - Improved customer access points in rural locations based on local community need	Markfield Community and sports centre touch down point continues to be well used and gives people in the rural areas ease of access to council services	Markfield	
CP33a - 7.2.2 - Increased coverage of tailored rural transport, including community transport schemes	Through Surestart Transport hub commissioned to work in partnership with the children's centres to reduce rural isolation and increase the numbers of families of children under 5yrs accessing support Work in Partnership with Age UK and Dial a ride to provide Community Transport provision throughout the Borough	Southern Parishes All Parishes	Sure Start Westfield Community Centre Age UK, Dial a ride

<p>CP34 - Support residents to help them to remain in their homes</p>	<p>2 sheltered support staff work across the borough to support sheltered housing tenants and older people living in their own homes maintain their independence and well being</p> <p>Provision of sheltered housing schemes in rural areas: Ambien Court – Market Bosworth, Mayflower Court – Markfield, Centurian Court – Ratby, St. Giles Close – Barlestone</p> <p>Tenancy Support Officer in place to help support tenants to remain in their homes</p> <p>50 % of Health Referral Scheme referrals are aged over 50. Participating in the scheme helps them stay fit and healthy and remain in there own homes</p>	<p>All Parishes</p> <p>Market Bosworth, Markfield, Ratby, Barlestone</p> <p>All parishes</p> <p>All parishes</p>	
<p>CP35 - Through homeless prevention work reduce the number of households accepted as homeless</p>	<p>606 cases of homelessness were prevented this year helping to reduce the use of temporary accommodation and the negative impact of homelessness on households</p>	<p>All Parishes</p>	
<p>CP36 - Older people have improved access to advice and information to support their decision-making</p>	<p>Through community house projects and Markfield Community Centre support services provided for older people e.g. direct links with age concern, voluntary action and other agencies who deal with the elderly e.g.safe at home scheme, adult education, healthier life styles, community groups and activities specifically for the elderly</p>	<p>All Parishes</p>	

<p>CP36a - provide support and facilities for older people</p>	<p>Continued work to deliver older persons vision and underpinning delivery plan, driven by older persons champion lead member</p> <p>Provision of lifelines from control centres to people in both urban and rural areas</p> <p>Support for the development and delivery of an annual older voices forum and annual over 50's event which attracted 300 participants.</p>	<p>All Parishes</p> <p>All Parishes</p> <p>All Parishes</p>	
<p>CP36b - Improving the quality of life for older people</p>	<p>60+ free swim sessions have been retained and will continue to be offered to all H&B residents with the option to also swim at Leicester City swimming pools. (KM)</p> <p>Through the Active Together Scheme we offered Ninetendo Wii Sessions to Older Adults in the community. 111 Adults were engaged.</p> <p>50 % of Health Referral Scheme referrals are aged over 50.</p>	<p>All Parishes</p> <p>Groby, Newbold Verdon, Market Bosworth, Barwell, Earl Shilton All Parishes</p>	
	<p>DECENT WELL MANAGED AND AFFORDABLE HOMES</p>		

<p>CP38 - Improve the quality of residents homes</p>	<p>Private Sector Housing delivers financial assistance for major and minor repairs to private properties in urban and rural areas.</p> <p>Through Surestart Home safety kits installed in households on referral basis. Out of 105 families, 90% said their home was safer as a result of the intervention</p>	<p>All Parishes</p> <p>All Parishes</p>	<p>LCC, Sure Start</p>
<p>CP40 - Improve energy efficiency in the Home</p>	<p>Core Strategy Policy 24 requires energy efficiency in new homes (</p>	<p>Borough wide</p>	
<p>CP41 - Provide accommodation which is affordable in the borough</p>	<p>The Rural Needs and Affordable Housing Supplementary Planning Documents aim to deliver affordable housing across the borough.</p> <p>Affordable Housing Delivery Plan being prepared.</p>	<p>Borough wide</p>	